

Case Management System

How to find a suitable provider for the CMS's authentication?

V1.1 - 12 December 2022

In order to access the Case Management System (CMS) and to sign documents, users need to equip themselves with both a client authentication (hard device: smart card or USB stick) and a qualified electronic signature certificates (hard device or software).

This document aims to help users to get information regarding suitable service providers.

Please find below, the technical requirements for users' authentication and qualified electronic signature on the CMS:

1. Provider of authentication certificate and qualified electronic signature must be a **"Qualified Trust Service Provider"**, meaning listed in the [EU Trusted List](#);
2. The **authentication certificate** must have the following technical characteristics, as can be viewed when validating the certificate:
 - a. In the field "Key usages", users must see the following criteria: "Digital Signature" (or, in the field "Enhanced Key usages" the criteria "ClientAuth");
 - b. The field "Trust Anchor" must be present and the displayed provider name must be part of the [EU Trusted List](#);
 - c. The authentication certificate must be stored on a hard device that can be **inserted** into the computer such as smart card or USB stick.
3. The qualified electronic signature provider must deliver a certificate that contains the "Key usage" extension "Non-Repudiation".

Please contact a certified provider for more guidance, as needed.

Important to know:

- **ONLY** the authentication certificate must be stored on a physical device.
- The qualified electronic signature certificate could also be stored on a physical device (card or USB stick), **but** this is not mandatory.
- These certificates can be acquired by **EU Citizens** as well as **non-EU citizens**, from a Qualified Trusted Service Provider.

Service providers may also have additional services that facilitate the delivery and the identification of users, such as:

4. Some providers deliver certificates to other countries. This can be useful for users who cannot find a compliant provider with UPC requirements in their country of residence.
5. Some providers offer to use **"online identification"** (like video conferencing), so in-person identification is not mandatory to obtain the required devices and certificates.

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These services (4 and 5), are not mandatory criteria for the selection of an authentication certificate and qualified electronic signature certificate of a service provider, but they can be useful if there is no available compliant provider in user's country.

Table of providers:







- Column **"Client Authentication"**, shows the provider who are compliant with the authentication of UPC requirements.
- Column **"Qualified electronic signature"**, shows the provider who are compliant with the electronic signature certificate of UPC requirements.
- Column **"Cross border"**, shows the provider who deliver certificates to other countries.
- Column **"Online identification"**, shows the provider who offer to use "online identification" (like video conferencing).

Country	Provider name and link	Client auth.	E Sign.	Cross border	Online ident.
 Austria	A-Trust Gesellschaft für Sicherheitssysteme im elektronischen Datenverkehr GmbH	✓			
	e-commerce monitoring GmbH	✓	✓	✓	✓
 Belgium	Certipost n.v./s.a.	✓	✓	✓	✗
	GlobalSign NV/SA	✗	✗	✗	✗
	Federal Government	✗	✗		
 Bulgaria	InfoNotary PLC	✓	✓	✓	🔄
 Croatia	Financijska agencija	✓	✓	✓	🔄
	HP d.d. QeRDS	✓	✗		
 Denmark	Den Danske Stat	✗	✓	✗	✓
	Nets DanID A/S	✗	✗	✗	✗
 Finland	Digital and Population Data Services Agency	✓	✓	✓	✗
 France	CertEurope	✓	✓	✓	🔄
	CEGEDIM	✓	✓	✓	✗
	Certigna	✓			
	Certinomis	✓			
	ChamberSign	✓			
	TESSI DOCUMENTS SERVICES	✓			

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 Germany	Atos Information Technology GmbH	✗	✗	✗	✗
	Bank-Verlag GmbH	✗	✓	✗	
	D-Trust GmbH	🔄	✓	✓	✗
	DGN Deutsches Gesundheitsnetz Service GmbH	✗	✓	✓	🔄
	Deutsche Post AG	✗	✗		
	Deutsche Telekom AG	✗	✗		✗
	Federal Employment Agency	✓	✓		
 Hungary	Microsec	✓	✓	✓	✓
	NETLOCK Informatics and Network Privacy services	✓	✓	✗	
 Greece	ADACOM ADVANCED INTERNET APPLICATIONS S.A.	✓	✓	✓	✓
	HELLENIC EXCHANGES - ATHENS STOCK EXCHANGE SA	✓	✓	✓	✗
 Italy	Actalis S.p.A.	✓			
	Aruba Posta Elettronica Certificata S.p.A.	✓			
	Banca d'Italia	✗	✗	✗	✗
	InfoCamere S.C.p.A.	✓			
	InfoCert S.p.A.	✓	✓	✓	🔄
	Intesi Group S.p.A.	✓	✓	✓	✓
	Namirial S.p.A.	✓			
	Ministero dell'Interno	✓			
 Ireland	TrustPro QTSP Ltd	✗	✗	✗	✗
 Liechtenstein	Office for Communications	✗	✗	✗	

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 Lithuania	UAB Dokobit	✗	✗	✗	✗
 Luxembourg	LuxTrust S.A.	✓	✓	✓	✓
 Netherlands	Digidentity B.V.	✗	✓	✓	✓
	KPN B.V.	✓			
	QuoVadis Trustlink B.V.	✓	✓		
	Ministerie van Defensie	✗	✗	✗	✗
 Norway	Buypass AS	✓	✓	✓	✗
 Poland	Asseco Data Systems S.A.	✓			
	Krajowa Izba Rozliczeniowa S.A.	✓	✓	✓	✓
 Portugal	ACIN iCloud Solutions, Lda	✓	✓	✓	
	AMA - AGÊNCIA PARA A MODERNIZAÇÃO ADMINISTRATIVA I. P.	✓	✓	✓	✓
	DigitalSign - Certificadora Digital	✓	✓	✓	✗
	ECCE	✓	✓	✗	✗
	Instituto dos Registos e do Notariado I.P.	✓	✓	✓	✓
	MULTICERT - Serviços de Certificação Electrónica S.A.	✓			
 Romania	CERTSIGN S.A.	✓	✓	✓	✓
	DigiSign S.A.	✓	✓	✓	✓
	Trans Sped S.A.	✓			
 Slovakia	First certification authority, a.s.	✗	✗	✗	✗
 Slovenia	HALCOM D.D.	✓	✓	✓	✗
	Rekono d.o.o.	✗	✓	✗	✗
	Republika Slovenija	✗	✓	✗	✗
	SETCCE d.o.o.	✗	✗	✗	✗

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 Spain	ANF AUTORIDAD DE CERTIFICACIÓN ASOCIACIÓN	✓	✓	✓	✓
	BTP ONETEC, S.L.	✗	✗	✗	✗
	Consejo General de la Abogacía Española	✓			
	Consorci Administració Oberta de Catalunya - CAOC	✓			
	Fábrica Nacional de Moneda y Timbre - Real Casa de la Moneda (FNMT-RCM)	✓			
	Sectigo (Europe) SL	✓	✓	✓	✗
	UANATACA, S.A	✓	✓	✓	✓
	VIAFIRMA, S.L.	✓	✗		

Legend

✓	Yes
🔄	In progress
✗	No
	No information at the publication date

For more information regarding the CMS authentication and qualified electronic signature, please consult our FAQs:

<https://www.unified-patent-court.org/en/faq/cms-strong-authentication>