

## **Case Management System** How to create your CMS account and Activate it?

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In order to access the Case Management System (CMS) and to sign documents, users need to equip themselves with both a client authentication (hard device: smart card or USB stick) and a qualified electronic signature certificates (hard device or software).



To be able to create your account, you must already have in your possession your Smart Card or USB Key containing your authentication certificate

#### 1. Create one new account

a) Insert your smart card or usb stick containing your authentication certificate b) Access the CMS login page

• For Production : <u>https://cms.unified-patent-court.org/login</u>

c) On this login page, select the action "Create user"d)Select your authentication certificatee)Enter your PIN code

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Figure 1- CMS's login page



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Once the PIN is entered you will be redirected to the Sign Up page.

- a) On this Sign Up you need to enter your details:
  - First Name
  - Last Name
  - An email for CMS account



Please note that the entered email will be used as an ID in the system (*you cannot use an email already associated to a user in the CMS*).

- b) Check the box "I have read the Site Policy"
- c) Click on "sign up" Button

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Figure 2 - Insert your details in the Sign-Up page



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Once these details have been "completed", you will be redirected to the "Sign up Case Personal details" page, where you will have to enter some additional details

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Figure 3 - Confirm your data

- a) Click on "To do"
- b) Please enter:
  - First Name
  - Last Name
  - And a recovery code



Please record and store this recovery code. This one will be asked in case you need to change / replace your smart card / usb stick containing your authentication certificate.



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Figure 4- CMS's User Account creation - Enter user details

2. The system generates and sends one mail containing a Secret Code You will receive one email containing a Secret Code. This code will be used in the next activation step



Figure 5 - Sample of email containing the Secret Code

<u>Note</u>: The "point" after the code is not part of the code (it is a punctuation).



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- 3. The user, enters this Secret Code
  - a) Enter your **SECRET** Code (*received from mail*) or ask for a new secret code b)Click on button "COMPLETE"

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	Request a new secret code	
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Figure 6 - Entering your Secret Code



If for any reason you did not get the email containing your secret code, you can ask for a new one by clicking on the "Request a new secret code" and set the value to "Yes".

- 4. The system generates an acknowledgement document that the user needs to sign. This "Acceptance Document" must be downloaded, signed by you and uploaded to the system to complete the activation procedure.
  - 4.1 The "Acceptance Document" must be downloaded
    - a. Click on the document within the "Documents" tab folder
    - b. From the document details pane, click on the document name
    - c. The document is displayed within the CMS's built-in PDF viewer



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Figure 7 - Download the Acceptance Document



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### 4.2 Sign this downloaded document

Once the file has been downloaded, open it with a PDF Viewer (allowing to add a signature to the PDF). We show, here after as example, the usage with Adobe Acrobat Reader.

Within Acrobat,

- a) Select the additional tool bar (with actions).
- b) Select the "Certificates" icon

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Figure 8 - Open the document with Adobe Acrobat for signature



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Acrobat Reader displays additional "options".

- a) Select the option "Digitally Sign"
- b) Select the authentication certificate. This certificate has as "intended usage" : Non-Repudiation



Figure 9- Certificate Selection for signature

- c) Select the area and appearance of you signature.
- d) Enter your PIN Code when the system prompt such dialog box



Figure 10 - Signature of the document



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### 4.3 Upload this signed document

Once the document has been signed, you need to upload this document to the CMS in order to complete the activation of your account.

- a) Click on "Add file" within the Documents tab folder
- b) Select the file (signed Acceptance Document)
- c) Click on "Complete" button



Figure 11 - Upload the Sign Document to the CMS

The system checks this submitted signed document. If everything is fine, you will be prompted with a message, displayed in green, saying that the activation of your account is validated and you will be redirected to the dashboard page. In case of problem(s), the system will prompt you with an error message (displayed in red).

If you manage to reach this point, your account is now validated and you can start to work with the CMS.

In case of issue, please check our corporate website in the FAQ section or contact our support team via the contact form.



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4.4 Details concerning this Acceptance Document

This document will be signed by UPC during its generation, using a certificate Qualified Seal. This will guarantee the user that this acceptance document has really been issued by UPC for the user.

In the Signature panel Information, you can find information about the UPC's signature (displayed here after under item "Rev.1" and once you have applied your signature, your's is displayed under item "Rev.2" as shown on the following screenshot.



Figure 12 - Acrobat's information panel about the signatures



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You can display additional details regarding the certificate (QSeal) used by Unified Patent Court to certify this document,



Figure 13 - UPC's E-Seal Certificate Information